

# A view from Latchford Medical Centre's Patient Participation Group

Meeting date: Thursday 27 March 2025



Welcome to our Patient Participation Group's (PPG) March newsletter, where we share updates, insights, and ways to keep the Latchford Medical Centre community informed and involved in our healthcare services.

## Latchford Medical Centre Update

In February 2025 -

- ✦ We received **1,548 eConsults** (77 per working day).
- ✦ **3,751 people called us**, with an average wait of a **3m 29s**.
- ✦ **121 patients Did Not Attend their appointments** and wasted **38.5 hours** of clinical time.
- 🚨 If you **can't attend your appointment?** Let us know! We can offer your slot to someone else.
- 💡 Let's work together to keep healthcare accessible for everyone!

## What's happening in the Latchford Community?

Keep up to date with what is happening in and around Latchford by following our Facebook page



[Latchford MC Facebook Page](#)

## THE LITTLE SHOP AT LATCHFORD - Affordable Food for All

The Little Shops in Latchford and Fearnhead offer affordable food, including fresh produce, tinned, chilled, and frozen items, plus cleaning and hygiene products. No annual fee—just register to shop!

- 📍 Locations & Opening Hours:
  - ◆ Latchford (Latchford Baptist Church, WA4 2RP)
    - Tuesday: 5pm-7pm
    - Thursday: 10:30am-12:30pm & 1:30pm-3:30pm
  - ◆ Fearnhead (Fearnhead Cross Community Centre, WA2)
    - Tuesday: 10am-12pm
    - Wednesday: 10am-12pm & 1pm-3:30pm
    - Thursday: 1:30pm-3:30pm

**Everyone is welcome!**

## What's new at Latchford Medical Centre?

Keeping your blood pressure in check is vital for maintaining good health and preventing serious conditions like heart disease and strokes. That's why, at Latchford Medical Centre, we're launching a dedicated Blood Pressure Clinic this April, giving patients ample opportunity to get their levels checked. Regular monitoring is key, whether it's at our clinic, your local pharmacy, or with a home blood pressure monitor. Prioritising your health today can make all the difference for your future well-being. We will share more information about this when we have it.

## What's Happening in South Warrington Primary Care Network?



### Spring COVID Vaccination Clinics – Book Now

South Warrington Primary Care Network will run Spring COVID Clinics from April to June 2025.

Who is eligible?

- ☒ Patients 75+ years
- ☒ Patients under 75 and immunosuppressed

At Latchford Medical Centre has 627 eligible patients.

-  Care home visits: Thursday, 22nd May
-  Vaccination clinic & housebound visits: Thursday, 5th June

Appointments are available now—book at your Medical Centre.



Between January and March 2025, **83** patients responded to the question:

**“How likely are you to recommend us to your friends and family?”**

We're delighted that **85%** of those who participated in the Friends and Family Survey said they were extremely likely or likely to recommend our services to others.


Click here to read what people had to say in March 2025 - [Practice News - Friends & Family March 2025 - Latchford Medical Centre](#)

Click here to have your say [Friends And Family Test - Latchford Medical Centre](#)

## Join Our Patient Participation Group (PPG)!

In the past year, **62 patients** have shown interest in our **PPG**, and we'll be reaching out soon to confirm their involvement.

 **Meetings: 6 times a year**, on the **last Thursday every other month at 2pm**.

 **Topics:** Surgery updates, community discussions, and local initiatives.

We're looking forward to welcoming new members—get involved and make a difference! 😊