

A view from Latchford Medical Centre's Patient Participation Group



Meeting date: Thursday 29 May 2025

Welcome to May's Patient Participation Newsletter, where we share updates, insights, and ways to keep the Latchford Medical Centre community informed and involved in our healthcare services.

Latchford Medical Centre Update

In April 2025 -

- 📌 We received **1,474 eConsults** (67 per working day).
- 📌 **3,485** people called us, with an average wait of a **3m 3s**.
- 📌 **148** patients Did Not Attend **their appointments** and wasted **38 hours** of clinical time.

🚨 If you **can't attend your appointment?** Let us know! We can offer your slot to someone else.

📁 Patient Poll: Help Shape the Future of Your GP Practice 🏠

New government funding is on the way to improve GP practices, and we want your input!

💬 Your feedback will help shape the future of local healthcare!

#YourGPYourSay #NHSVoices #GPPracticeUpgrade

Please click here to complete our survey and have your say - <https://forms.office.com/e/euMRsvL78z>

💡 Let's work together to keep healthcare accessible for everyone!

What's happening in the Latchford Community?

Keep up to date with what is happening in and around Latchford by following our Facebook page



[Latchford MC Facebook Page](#)

What's new at Latchford Medical Centre?

Dr Ayesha Ali – General Practitioner

Dr Ayesha Ali has recently joined Latchford Medical Centre as a fully qualified GP. She will be working with us all day on Tuesdays and Fridays. She brings with her a broad range of experience across multiple medical specialties and is passionate about delivering high-quality, patient-centred care.

Her clinical interests include women's health, paediatrics, and palliative care, with a particular focus on procedures such as long-acting reversible contraception (LARC). Dr Ali is committed to continuous learning and contributing to a dynamic team environment.

Outside of medicine, Dr Ali enjoys weight training and reformer Pilates. She's also a keen baker, often reinventing classic recipes to suit her children's allergy needs.

We're excited to have her as part of the Latchford team.

What's Happening in South Warrington Primary Care Network?

Spring COVID Vaccination Clinics – Book Now

South Warrington Primary Care Network will run Spring COVID Clinics from April to June 2025.

Who is eligible?

- ☒ Patients 75+ years
- ☒ Patients under 75 and immunosuppressed

At Latchford Medical Centre has 627 eligible patients.

- Care home visits: Thursday, 22nd May
- Vaccination clinic & housebound visits: Thursday, 5th June

Appointments are available now—book at your Medical Centre.



In April we only had **11** patients respond to the question:

“How likely are you to recommend us to your friends and family?”

We’re delighted that **91%** of those who participated in the Friends and Family Survey thought our service is very good and they would recommend our services to others.

Click here to read what people had to say in May 2025 - [Practice News - Friends & Family May 2025 - Latchford Medical Centre](#)

Click here to have your say [Friends And Family Test - Latchford Medical Centre](#)

Patient Participation Group Update

We know how important patient involvement is, but despite our best efforts, **Patient Participation Groups have been difficult to maintain** — simply because not enough patients are attending.

To make sure your voice is still heard, we’re now gathering feedback through a **short Practice Survey** instead.

Please take a few minutes to complete it — your input really matters and helps us improve the care we provide.

Please click here to complete our survey and have your say -
<https://forms.office.com/e/euMRsvL78z>

That said, **we're not giving up on the group** — our next Patient Participation Group meeting will be on **31st July**, and we'd love to see more of you there.

Meetings: 6 times a year, on the **last Thursday every other month at 2pm.**

Topics: Surgery updates, community discussions, and local initiatives.

We're looking forward to welcoming new members—get involved and make a difference!